

Quality Policy

It is the policy of OpTek Systems is to excel in the design, manufacture, sale, and support of production equipment for laser processing, laser micromachining and optical fiber processing. It is also the policy of OpTek Systems to excel in the development of precision laser micromachining processes and the transition of these into robust, reliable, and cost-effective production solutions in the form of sub-contract laser micromachining services or machines.

In meeting this aim, we shall achieve high levels of customer satisfaction by delivering reliable, high quality, cost effective products, processes and services within agreed time frames thus generating the returned required to:

- Reward stakeholders for their investment
- Reward our people for their efforts.
- Provide the funds to support future operations and company growth.
- Provide a stable and enjoyable workplace for our entire team.

OpTek Systems is committed to the continual improvement of its performance by the monitoring of quality and environmental issues and through involvement with customers, suppliers, regulatory authorities, and the community.

To help achieve these goals the company operates a Quality Management System which meets the requirements of ISO 9001:2015.

Compliance and improvement is monitored by process measures and internal audits and is maintained by the timely implementation of corrective actions and risk mitigation.

Meeting high quality standards is the responsibility of the entire team. OpTek Systems is therefore committed to working with all stakeholders to support effective operation of the company's Quality Management System and the achievement of our goals and of our defined Quality Objectives.

Steve Tyler
General Manager

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